

# CHLA CARE NETWORK TOWN HALL

November 14, 2023



Building healthier futures through a premier network of pediatric providers delivering innovative, seamless care across our local communities.



5:30 – 5:35 p.m.	Welcome & CME Info	Elizabeth Arellano
5:35 – 5:45 p.m.	Care Network Updates	Elizabeth Arellano Christina Yousif
5:45 – 6 p.m.	Behavioral Health Warmline	Julienne Jacobson, MD
6 – 7 p.m.	First, Do No Harm: Treating Youth with Higher BMIs	Maya Kumar, MD





### **CME INFORMATION**

## **CME Information**

- EEDS Activity Sign-In Code: 85eyry
- 1 AMA PRA Category 1 Credit<sup>™</sup> Available





### CARE NETWORK UPDATES

# **Care Network Websites**

- Care Network Website
  - <u>https://www.chlahealthnetwork.info/</u>
    - Practice Support Resources
    - Specialty Resources
    - Clinical Pathways
    - Pathology and Laboratory Services
    - Open Capacity at Ambulatory Care Centers
- Care Network SharePoint Website (Internal)
  - <u>https://chla.sharepoint.com/sites/carenetwork</u>
    - Care Network Materials
    - Care Network Contacts
    - Clinical Pathways / Care Network Quality Improvement Program Information

### Care Network Quality Improvement Programs



• Open LMS - <u>https://chla.myopenlms.net</u>

## **Specialty Resources - Warmlines**

- GI
- Orthopedic and Sports Medicine
- Neurosurgery
- Neurology
- Urology
- Behavioral Health

## CHLA CARE NETWORK







### **UPCOMING EVENTS**

## Liver Disease in Children: From London to LA

**JANUARY 27, 2024** 

LOS ANGELES, CA

#### **Unlocking Global Insights in Primary Care** for the Child with Liver Disease



#### **Course Highlights:**

- **Emphasis on Primary Care Providers**
- Gain unprecedented insights from renowned experts on cutting-edge research, technology, and data in pediatric liver disease.
- Learn to diagnose, treat, and refer young patients with liver conditions through comprehensive reviews and hands-on strategies.
- Collaborate effectively with pediatric liver specialists to enhance care for children with chronic liver conditions.

#### **Course Directors:**

- Rohit Kohli, MBBS, MS, Children's Hospital Los Angeles
- Anil Dhawan, MD, FRCPCH, King's College Hospital, London

#### **Register Here!**

\*Registration Discount Available for Care Network Members



### SAVE THE DATE! 6<sup>th</sup> Annual CARE NETWORK MEMBER CONFERENCE

Saturday, April 27, 2024 • 8 a.m. – 2 p.m.

**The Garland Hotel** 4222 Vineland Ave. North Hollywood, CA 91602

Join us for a day of networking and CME presentations. Program details to be announced. Registration link coming soon.

Questions? Contact Care Network at primarycarenetwork@chla.usc.edu or 818-804-1322.





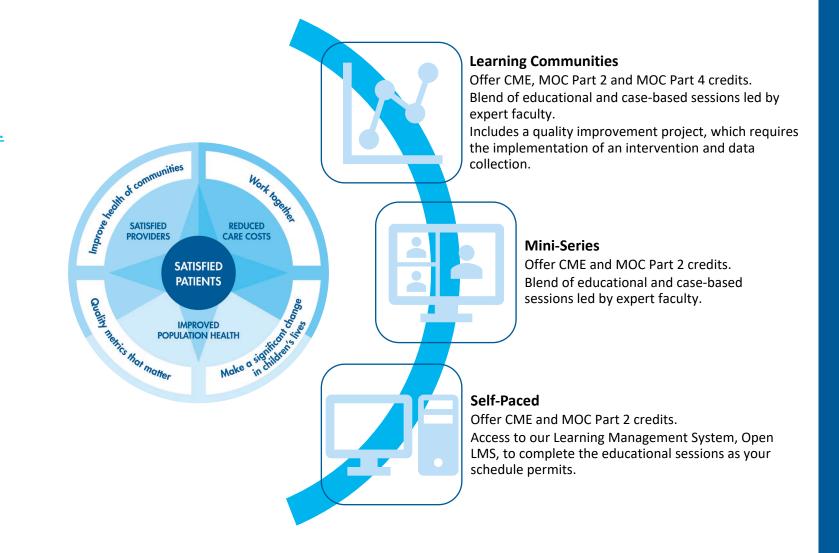
## QUALITY IMPROVEMENT PROGRAMS

Christina Yousif

# 2024 Quality Improvement Programs

### **REGISTRATION OPEN!**

- Registration link:
  - <u>https://www.chlahealthnetwork.</u> <u>info/cy24-quality-programs</u>
- Areas of focus include:
  - Weight Management
  - Neurology
  - Orthopedics
  - Behavioral Health
  - Genetics
  - Rheumatology
  - Nephrology and Urology







### INTRODUCTION – JULIENNE JACOBSON, MD



## BEHAVIORAL HEALTH WARMLINE

Julienne Jacobson, MD

## **Behavioral Health Consultation Line**

#### Collaborative Effort

• The CHLA Care Network in collaboration with the Division of Psychiatry at CHLA established a telephone-based Peer-2-Peer (P2P) consult to provide advice on psychiatric issues and medication management.

#### • What is a curbside consult?

- A 15-minute conversation between pediatrician and CHLA Psychiatrist about a patient's mental/behavioral health condition.
- The psychiatrist providing advice is not directly involved in the patient's care.
- Issues discussed are typically not complex and are presented with only basic case details.
- The consult does not include chart review or patient interaction.



# **Behavioral Health Consultation Line**

- Staffed by:
  - CHLA Psychiatrists
  - CHLA Psychiatry Triage Administrator
- Hours of Operation:
  - The consultation line is open Monday through Friday from 8:00 AM to 4:00 PM.
  - If the Triage Administrator is not available to answer the phone, the Pediatrician shall leave a voicemail for the triage administrator, who shall return the Pediatrician's call the same business day or the next business day, if the voicemail was received after 3:30 PM (PT).
  - The Triage Administrator will schedule the consultation with a CHLA Psychiatrist on the same day or the next business day, depending on when the call was received. A CHLA Psychiatrist will be available:
    - Monday through Friday between 12:30 PM and 1:30 PM
- Phone Number: (323) 361-9150





### INTRODUCTION – MAYA KUMAR, MD